

CONTINUOUS IMPROVEMENT LEAN

AGENDA: LEAN AND CONTINUOUS IMPROVEMENT

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PHILOSOPHY

- What is Lean?
- Leadership and Culture
- Why Lean?
- Shift to Problem Solving
- Saskatchewan's Lean Journey

THEORY

- Customer
- Flow
- Value Added and Waste
- Make it Visual
- Engage Employees
- Engage Citizens
- Value Enhancement

TOOLS

- Value Stream Mapping
- Visual Management
- Spaghetti Diagrams
- Plan – Study – Do – Act

SIMULATION/PRACTICE

WHERE TO START

- Lean and Design Thinking

Handouts: Slide Deck; Lean Glossary; Waste; Waste Wheel; Value Added; Leading a Culture of Continuous Improvement; Citizen Engagement; Balanced Measures, Plan Do Study Act